

Introducing Family Council

Family Council is a valuable connection for families to support residents of Maple View Lodge and to enrich residents' quality of life through member input.

We provide a forum for education and information and provide a voice for residents who may be unable to voice their concerns and needs.

Maple View Lodge Family Council encourages and welcomes meaningful communication and offers a direct link for families to represent their loved ones concerns.

Developed and designed by
Family Council Members

Leeds
Grenville



Maple View Lodge
Family Council Welcomes You

where lifestyle
grows good business

Structure of Family Council

- Chaired by a representative from Family Council members
- Secretary records minutes and provides a written copy
- Elections held annually or semi-annually as required
- Quarterly meetings (January, April, June and October)
- Meeting may feature a guest speaker or to update Council
- Round Table Discussion session to raise concerns
- Minimal time commitment

Your Input Matters To Your Loved One

Purpose of Family Council

- **M**aintain two-way communication between families, residents and Maple View Lodge
- **A**dvocate on behalf of all residents and families
- **P**rovide mutual support for family and friends of residents including those new to the facility
- **S**hare ideas for the purpose of problem solving
- **R**eview findings of Ministry of Health annual Inspections.

Who Attends Family Council Meetings?

Any family member or caregiver of a resident living at Maple View Lodge may attend. If you have a loved one residing at Maple View Lodge, you are considered family.

Achievements

Family Council creativity has resulted in achievements that enrich resident life and enhance the Home:

- ✓ Wall of Art
- ✓ Welcome and support new family members
- ✓ Building family members' awareness and understanding about Long-Term Care
- ✓ Developing effective links between Family Council, Administration, Staff and Managers
- ✓ Organize speakers to address topics of interest to families with loved ones at Maple View Lodge