

Structure

- Chaired by a representative from Family Council members
- Secretary records minutes and provides a written copy
- Elections held annually or semi-annually as required
- Quarterly meetings (January, April, June and October)

Your Input Matters To Your Loved One

Other Information

- Meeting may feature a guest speaker or to update Council
- Round Table Discussion session to raise concerns
- Minimal time commitment
- Minutes are prominently posted on the Family Communication Centre outside the Private Dining Room if unable to attend and have an interest in the work of Family Council

Achievements

Family Council creativity has resulted in achievements that enrich resident life and enhance the Home:

- ✓ Wall of Art
- ✓ Children 's Wall of Art by local school students
- ✓ Welcome and support new family members
- ✓ Building family members' awareness and understanding about Long-Term Care
- ✓ Developing effective links between Family Council, Administration, Staff and Managers
- ✓ Organize speakers to address topics of interest to families with loved ones at Maple View Lodge



Maple View Lodge
Family Council Welcomes You

where lifestyle
grows good business

Introducing Family Council

Family Council is a valuable connection for families to support residents of Maple View Lodge and to enrich residents' quality of life through member input.

We provide a forum for education and information and provide a voice for residents who may be unable to voice their concerns and needs.

Maple View Lodge Family Council encourages and welcomes meaningful communication and offers a direct link for families to represent their loved ones concerns.

Purpose

- **M**aintain two-way communication between families, residents and Maple View Lodge
- **A**dvocate on behalf of all residents and families
- **P**rovide mutual support for family and friends of residents including those new to the facility
- **S**hare ideas for the purpose of problem solving
- **R**eview findings of Ministry of Health Inspections, which take place randomly on an annual basis or when a complaint is filed about Maple View Lodge

OUR GOALS

TO: Advocate, Enrich, Encourage, Educate and Enhance Resident Care

TO OFFER: Mutual Support

Who Attends Family Council Meetings?

Any family member or caregiver of a resident living at Maple View Lodge may attend. If you have a loved one residing at Maple View Lodge, you are considered family. We define family as, "the family of origin or family of choice." We recognize that these special relationships provide support and nurturance and are significant and unique for each resident.