

## Maple View Lodge Newsletter February 2022

### RESIDENT SERVICES:

We have revised our in-house volunteer policies and procedures. Moving forward, updated documentation and training will be required by existing and new volunteers. The Resident Services Supervisor has teamed up with the Counties' Training Associate to ensure that an efficient process is in place to train existing and new volunteers on corporate and long term care specific requirements. One of several new documents is the Volunteer Application Form which supports identification of a much broader scope of interests. Volunteers can identify interest and expertise in a wide range of resident and Home supports from assisting with grooming the gardens and grounds alongside a resident, to supporting administration with office tasks such as filing. We are proud to start the year off with fresh groundwork for our volunteer program recognizing that recruitment will be essential as we grow to 192 beds when we will have new and exciting needs such as volunteer support of the Home café.

### RECREATION:

January has come and gone - here we are entering the month of February. We have several events to celebrate this month including Ground Hog Day, Chinese New Year, Valentine's Day, Family Day and National Pizza Day! Residents will be enjoying a lovely Chinese lunch to ring in the Chinese New Year and will be indulging in a pizza lunch on Feb. 9th for National Pizza Day. We have programs planned throughout the week of Valentine's Day to promote socialization, encourage memories, and to share the love. On Feb. 21st we will be celebrating Family Day by connecting residents to their loved ones via phone call or FaceTime. We will be facilitating this program from 1:00 pm - 3:30 pm. If you would like to connect with your loved one during this time please call the recreation department at (613)



924- 2696 ext. 6014. If you are unable to get through, please leave your name and a detailed message with a call-back number. Concurrently, we will be facilitating multiple programs to help enhance the social, physical, emotional, and spiritual well-being of all residents.

## **SUPPORT SERVICES:**

### **Housekeeping**

We will be bringing the Resident Lost and Found Cart back up to the center core. The hanging cart will be placed outside the chapel. Our hope is that families will identify items while they await their COVID-19 rapid test results. If you do find something that belongs to your loved one, please take it to the Nurse's Station and ask staff to place it in the bin for labelling. Please ensure that they put a name on the bag so the Laundry Department knows who it should be labelled for.

### **Dietary**

Spring and summer menu planning is underway, so we are looking for popular meal and snack suggestions. Please forward any suggestions to MVL Administrative Services via central office mailbox or email us at [MVLAdminServices@uclg.on.ca](mailto:MVLAdminServices@uclg.on.ca).

### **Maintenance**

We are very pleased to announce that we have recently hired Keith Wilson for the position of maintenance technician. Keith will be a valuable addition to our maintenance team.

The Ministry of Long-Term Care is continuing to implement preventative measures to protect residents, families, and staff from the highly transmissible Omicron variant. Based on public health advice, the Ministry will be sending High Efficiency Particulate Air (HEPA) filters to all LTC homes at no cost to the home in order to mitigate the risk of transmission in high-risk areas. Maple View Lodge has received 10 unites for installation in



common shared spaces where staff and/or residents may congregate. The number of filters that will be sent to each home has been determined based on the size of the LTC home.

## **NURSING:**

All residents who were eligible for the fourth (4<sup>th</sup>) dose of COVID vaccine have been vaccinated. We will continue to offer the fourth (4<sup>th</sup>) dose to our remaining residents as they become eligible. The third (3<sup>rd</sup>) dose boosters will be required for Essential Care Givers and General Visitors (when General visiting resumed) for visiting in the home. If third (3<sup>rd</sup>) dose booster has not been given, visiting restrictions will be set for in room visits only.

Please remember if you are feeling ill, or have been around others who are unwell, do not visit the Home. If you or anyone you have been in contact with develops symptoms and you have visited a resident with the previous 48 hours please contact the RN.

The RN Cell phone is for **URGENT** matters, and follow up calls. The cell number is: **613-802-0513**. For non-urgent matters, please call **613-924-2696 ext. 6011**. To speak with the RPN: Brookside **ext. 6101** and Meadowview **ext. 6201**.

## **VISITING:**

To schedule a visit or inquire about visitor information, call the door screener at: **613-924-2696 ext. 6006**. Please advise our team in advance on the number of people who will be visiting, and don't forget to bring your proof of vaccine. Visiting hours are 9:00 am to 11:45 am and 2:15 pm to 8:00 pm.

## **FAMILY SUPPORT/SERVICES:**

### **Maple View Lodge Auxiliary**

Happy Valentine's Day to residents and staff of Maple View Lodge from the Auxiliary Members, we are thinking of you all. If COVID-19 restrictions are



lifted, a Maple View Lodge Auxiliary meeting has been planned for Monday, February 28th, at 1:30 pm.

For Auxiliary information contact: Freda Schaafsma at 613-924-9036 or Susan Blancher at 613-924-9626.

### **MVL Family Council**

We are actively seeking family council members. We encourage family members to pick up a Family Council pamphlet at the main entrance from our screeners. The information contained within the pamphlet outlines the importance of an active Family Council to enhance our Family and Person Centered Care philosophy. Please contact Brittany if you are interested in joining at: 613-924-2696 ext. 6004.

### **Caregivers Support Group**

Alzheimer Society meetings are virtual. For more information please call 613-345-7392 ext. 104.

### **REDEVELOPMENT UPDATE:**

We continue to move forward with completion of key elements in our redevelopment planning. The Development Agreement with the Ministry was signed in December and our working drawings have been approved by the Ministry. There is now a signed septic agreement with Newterra and the Counties anticipates a conditional building permit within the next week of February. Well drillers have been on site and Hydro and Gas service logistics are underway.