

## **Introducing Family Council**

Family Council is a valuable connection for families to support residents of Maple View Lodge and to enrich residents' quality of life through member input.

We provide a forum for education and information and provide a voice for residents who may be unable to voice their concerns and needs.

Maple View Lodge Family Council encourages and welcomes meaningful communication and offers a direct link for families to represent their loved ones concerns.

Developed and designed by  
Family Council Members

Leeds  
Grenville



**Maple View Lodge**  
**Family Council Welcomes You**

where lifestyle  
grows good business

## Structure of Family Council

- Chaired by a representative from Family Council members
- Secretary records minutes and provides a written copy
- Elections held annually or semi-annually as required
- Quarterly meetings (January, April, June and October)
- Meeting may feature a guest speaker or to update Council
- Round Table Discussion session to raise concerns
- Minimal time commitment

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**Your Input Matters To Your Loved One**

## Purpose of Family Council

- **M**aintain two-way communication between families, residents and Maple View Lodge
- **A**dvocate on behalf of all residents and families
- **P**rovide mutual support for family and friends of residents including those new to the facility
- **S**hare ideas for the purpose of problem solving
- **R**eview findings of Ministry of Health annual Inspections.

### Who Attends Family Council Meetings?

Any family member or caregiver of a resident living at Maple View Lodge may attend. If you have a loved one residing at Maple View Lodge, you are considered family.

## Achievements

Family Council creativity has resulted in achievements that enrich resident life and enhance the Home:

- ✓ Wall of Art
- ✓ Welcome and support new family members
- ✓ Building family members' awareness and understanding about Long-Term Care
- ✓ Developing effective links between Family Council, Administration, Staff and Managers
- ✓ Organize speakers to address topics of interest to families with loved ones at Maple View Lodge