

Maple View Lodge Newsletter July 2022

RESIDENT SERVICES:

Program/Support Department

We would like to inform all family members that the hub scrub will be on site early July to ensure all resident assistive devices such as wheelchairs, walkers, and cushions are thoroughly cleaned and sanitized. This is a complimentary service for all residents provided by Mobility Care Co.

Sunscreen

We would like to advise that effective immediately aerosol sunscreens are not permitted at Maple View Lodge as it compromises the health and safety of a staff member if exposed. Please refrain from bringing in this type of sunscreen for residents. Rub on; cream based sunscreens are permitted at this time. We thank you for supporting the health and safety of our employees.

Resident Satisfactory Survey

Family members can expect to receive the Resident Satisfaction Survey electronically this year through a Survey Monkey link, which will be emailed to families. For those who do not have email, you have the option to fill out the survey by booking an appointment to come to the Home to complete it. Staff will be available to support these when scheduled. Residents will also have the opportunity to fill out the satisfaction survey on our in house iPads with the support of a staff member, where required. We hope this new convenient, electronic process allows for a larger resident/family response and participation. Your feedback is very important to us and allows us to work on identified areas of improvement.

Volunteers

We continue to prepare the newly, required volunteer education as per the *Fixing the Long-Term Care Act*. This education will be uploaded to SURGE learning to ensure electronic tracking of progress and completion. Our Resident Services Supervisor will communicate with all volunteers providing a unique user name and password along with a reference guide to assist in the navigation of our learning platform supporting completion from the comfort of home. Those that require support with completing the electronic education will have the opportunity to come on site for in person support. If you are interested in volunteering at Maple View Lodge or know someone that is, we encourage you to fill out or share the volunteer application form located on our website at: [Our Services - Leeds & Grenville \(leedsgrenville.com\)](http://leedsgrenville.com).

Resident and Family BBQ

Please join us for the Maple View Lodge Resident and Family BBQ

- Hamburgers
- Hot Dogs
- Side Salads
- Cold Refreshments
- Dessert

When: Brookside
Wednesday July 27th

Meadowview:
Thursday July 28th

5pm start time

(Please arrive early at Main Entrance to be screened and tested)

Family members: To confirm your attendance please call the Recreation Dept at ext. 6014 by July 15th



Recreation

Hello July and Welcome Summer! We will be starting this month with the celebration of Canada Day including fun facts about Canada and live entertainment. Residents will be getting outside, participating in gardening clubs, bird watching club and enjoying a patio party. There are many fun games planned including bowling, trivia, mind teasers, name that tune and shake loose a memory. Cycling without Age will only be here on the first Wednesday of this month, resuming weekly visits every Wednesday in August. Its National ice-cream day in July! We will be celebrating with an ice-cream craft. Residents will enjoy short stories, socials and participate in self-care on wellness Wednesdays. Everyone is excited to be having a BBQ with live entertainment! We welcome families to join residents at the Family and Resident BBQ. To reserve your spot, please call the Recreation Dept. at ext. 6014. By July 15, 2022 We are looking forward to this Joyous July!

Restorative/Physiotherapy

This July Nursing Restorative Services and Physiotherapy will be trying to get out and enjoy physical activity in the warm weather as much as possible. A walking program will be offered a few times throughout the week. Regular group exercise classes and activities that incorporate physical activity such as balloon badminton will continue as normal. We are committed to improving and maintaining our resident's physical abilities, as well as continuing to promote their psycho social wellbeing.

NURSING:

Please remember if you are feeling ill, or have been around others who are unwell, do not visit the Home. If you or anyone you have been in contact with develops symptoms and you have visited a resident with the previous 48 hours please contact the RN. Visit our website for more detailed visiting information. [Covid-19 Public Information - Leeds & Grenville \(leedsgrenville.com\)](https://www.leedsgrenville.com)

The RN Cell phone is for **URGENT** matters, and follow up calls. The cell number is: **613-802-0513**. For non-urgent matters, please call **613-924-**



2696 ext. 6011. To speak with the RPN: Brookside **ext. 6101** and Meadowview **ext. 6201**.

VOLUNTEERS:

Maple View Lodge Auxiliary

The Auxiliary wishes Residents, Staff and their families a Happy Canada Day. The Auxiliary has taken the summer off to be with their families and friends and will return to Maple View in September. Announcements will follow in the August newsletter. For Auxiliary information contact: Freda Schaafsma at 613-924-9036 or Susan Blancher at 613-924-9626.

FAMILY SUPPORT/SOCIAL SUPPORT:

MVL Family Council

We continue to encourage family members to join our Family Council. We currently have the minimum required number to run meetings; however, with greater participation we can ensure a more robust representation of our resident population.

Please contact Brittany Knowles if you are interested in joining at: 613-924-2696 ext. 6004.

Caregivers Support Group

Discussing Dementia: If you are a caregiver/friend/family member of a person with dementia and you are looking to meet and discuss with others, join us for one of our on-line or support groups. We are running a variety of groups on Zoom that may be of interest. Our groups are confidential environments for Caregivers to share and learn.

We also offer in person groups in the Leeds Grenville area, education sessions, and we can meet one-to-one with an appointment.

Alzheimer Society meetings are virtual the first Friday of each month from 1:00 pm – 2:00 pm on Zoom. In person groups are held in Brockville the



second Thursday of each month 10:30 am – noon at the Alzheimer Society Offices, 100 Strowger Blvd, Suite 107. For more information, please contact Catherine Maskell, Education and Support Coordinator, 1-866-576-8556 ext. 104.

Family/Caregiver Information

Maple View Lodge will be moving to using an electronic screening and sign in process at the entrance. There will be access to the sign in application on iPads at our main entrance. For a speedier entry you can also access this application from your personal mobile devices. The screeners will be able to assist with this process.

The screening clinic has been moved to the main entrance supporting the upcoming re-opening of our resident chapel.

Maple View Lodge appreciates families and friends of loved ones continuing to call and make appointments to visit indoors or outdoors. This has assisted in a smooth process to control the number of people coming all at once for screening and ensuring you and your loved one is kept free of illness. To book appointments call 613-924-2696 ext: 6006. Visiting hours are from 9:00 am to 11:45 am and 2:15 pm to 8:00 pm.