



THE UNITED COUNTIES OF LEEDS AND GRENVILLE

Maple View Lodge

Invites applications for the position of:

Position: Social Services Worker, Permanent Full-Time

2024 Salary: \$33.93-40.93

Location: Maple View Lodge, Athens, Ontario

Hours of Work: 37.5 Hours Weekly

POSITION SUMMARY:

The Social Services Worker provides care and services to support and promote the well-being of residents in accordance with the Mission, Vision and Values of the Home.

Assess need and develop, review and implement plans by working with internal and external resources to support clients in meeting and achieving their goals.

The social worker will advocate on behalf of residents and their families. Their focus is on the social and emotional impact of physical and mental impairment, preservation and enhancement of physical and social functioning, and promotion of physical and mental health towards and optimal quality of life. Emphasis is on building upon existing strengths, enhancing adaptations, and modifying risks that interfere with optimal quality of life.

QUALIFICATIONS

Education, Certification & Licenses

- A Social Work degree (BSW) or Social Services Worker diploma from an accredited post-secondary institution. Must be registered under the Social Work and Social

Service Work Act (LTCHA section 63) (Ontario College of Social Workers and Social Service Workers).

Experience

- 2 years' experience in social work practice in a health care environment, LTC experience an asset.

Knowledge, Skills, Abilities & Competencies

- Excellent understanding of relevant legislation and programs within Long Term Care and other bodies;
- Have a comprehensive knowledge of community agencies/organizations which interface with the Long Term Care;
- Excellent interpersonal, supervisory, organizational, problem-solving, decision-making and communication skills;
- Computer literate in relevant technologies including working knowledge of MS Office, LTC documentation systems e.g. Point Click Care and will be required to learn new technologies and tools as they evolve
- Ability to work independently and within a team-delivered organizational model;
- Ability to work flexible hours including some evenings and weekends depending upon the operational needs;
- Ability to demonstrate sensitivity and responsiveness to the needs of the residents and the community;
- Ensure the highest level of professional standards are met and maintained;
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POSITION RESPONSIBILITIES

Direct and Indirect Services / Case Management /Practical Counselling (65%)

- Provide assessment and direct social work services in accordance with social work clinical practice protocols/standards to residents and their families

- Adhere to Long-term Care legislation requirements related to consent, capacity and substitute decision making.
- Demonstrated ability to respond efficiently and accurately in the assessment and support of residents clinical and social needs.
- Provide professional support, education, and training to other team members in their work with residents and their families.
- Develop and maintain confidential and accurate documentation as per Ministry of Health and Long-Term Care, Maple View and Ontario College of Social Workers and Social Service Workers standards.
- Liaise with the leadership team to navigate ethical issues involving residents, their families, or employees.
- Participate in resident care planning, move in and annual interdisciplinary care conferences as required.
- Demonstrate motivation for ongoing professional development through continued education. Participate in relevant education to remain current in scope, LTC trends and best practices relevant to the Social Worker role.
- Provide bereavement support to residents and their families.
- Dealing with interpersonal issues ranging from intimacy to aggression and violence.

Admissions Assessment/Eligibility Review (25%)

- The social worker provides a tour and information about the home, assesses the resident's needs, and begins to establish relationships with the resident and family members that will evolve over the course of admission through to discharge.
- Facilitates and coordinates the admission of new residents under the direction of the Director of Care in liaison with the multidisciplinary health care team (Ex: Dietician) to ensure the home has the capacity and competency to properly support and care for newly admitted residents. The social worker supports the resident and family as well as recruits and involves required community agencies.
- Liaise with the multidisciplinary team to support residents and families during their transition into Maple View.

Community Partnerships and Referrals (10%)

- Liaise with families, hospitals and other community health and social services agencies to enrich the resources and communications for residents, families, and staff.
- Participate, as required, in relevant internal and external committees including committees such as the Ethics Committee, Person and Family Centered Care/ Equity, Diversity and Inclusion and Palliative Care committees
- Collaborates with the Behavioral Support Worker and the Resident Services Supervisor to support and guide resident care and services through networking with community partners.
- Client advocacy through family support groups, family councils, resident councils, and co-ordination with other community services;
- Establish and maintain effective partnerships with community agencies and networks.
- Enhancing residents' care, including promoting holistic approaches, maintaining therapeutic relationships with residents and families and providing specialized individual and family counseling, engaging in resident advocacy, family support groups, family councils, and resident councils, and coordinating with other community services;

The foregoing Job Description reflects the general duties necessary to describe the principal functions of the job identified, and shall not be construed to be all of the work requirements that may be inherent in this classification

How to Apply:

Applications should be marked "**Competition #MVL-24-119**" and submitted via email to careers@uclg.on.ca **by 4:00PM on/before August 9, 2024.**

The United Counties of Leeds and Grenville is committed to providing a recruitment and selection process that is both inclusive and free from barriers. Accommodations for job applicants with disabilities are available upon request, and will be provided in accordance

with the **Ontario Human Rights Code** and the **Accessibility for Ontarians with Disabilities Act**.

Applicants are required, in advance, to make any accommodation request known to Human Resources by contacting the department at 1-800-770-2170 extension 2308 or the Bell Relay Service. Human Resources will strive to provide reasonable and appropriate accommodation for all applicants, during the recruitment and selection process, which will ensure the process is conducted in a fair and equitable manner.

We thank all applicants for applying, however, only those selected for an interview will be contacted. Applicant information is collected under the Municipal Freedom of Information and Protection of Privacy Act, will only be used for this purpose and will be retained for a maximum twelve month period.